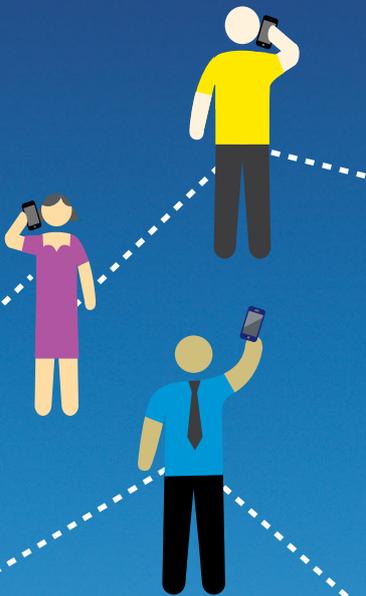


Hosted Lync UC

Better communications and collaboration in an increasingly mobile world

Hosted Lync UC uses unified communications and enterprise IP telephony to make it easier for employees, partners and suppliers to work together and share information.



More and more teams and home workers need to connect with people in different locations, and partners and suppliers are playing a greater part in day-to-day operations. So it's essential that you have the systems in place to allow everyone to communicate and share information quickly, easily and cost-effectively. Regardless of their location, or the device they're using. You need to be able to reduce travel expenses and call charges, and improve workflows.

Hosted Lync UC is designed for 250-10,000+ users. And it's fully federated, which means your people can collaborate with anyone using other federated services. Be it other MS Lync installations, or similar services from IBM, Cisco or Skype.

Unified communications

We use Microsoft's market-leading Lync platform for unified comms. Users can collaborate using a variety of devices, together with the Lync software that brings together voice and video calls, online meetings, presence and instant messaging (IM). It's easy to work together on whiteboards and PowerPoint presentations, share desktops and other Windows applications, or provide polling lists for online meeting participants.

The Lync software looks and works consistently across devices, including Lync-compatible desk phones, and headsets – an increasingly popular option.

We host the service on a choice of standard or enterprise servers, ensuring the levels of high availability your organisation needs.

Adding your voice

Hosted Lync UC combines these unified communications features with our enterprise-grade IP telephony. It's a highly flexible service that could replace your existing PBX.

You get all the features of an IP-PBX: call forwarding, call park, group pick-up, response groups, simultaneous device ringing. And voicemail escape, which automatically diverts calls to voicemail if a mobile is unable to take the call.

Your inbound voice calls can be delivered to any location. You keep your existing numbers (we port them across from your existing provider) and you can add new numbers from any geographic location. You can allocate mobile and home workers a number from any of these ranges, ensuring you present a professional image to your customers.

Moving to Office 365?

Hosted Lync UC has more functionality than Lync installed as part of Office 365. But if you're committed to moving to Office 365, we can support you by providing the additional IP telephony features you'll need to enable true flexible and mobile working.

Why O₂?

We provide you with a fully managed end-to-end service, from making sure the product meets your needs, to ongoing service management after installation. We use best-of-breed partners, including Gamma, the only UK IP telephony supplier to be accredited to ISO22301 and ISO27001 security standards.

You can try before you buy, with a low-cost pilot evaluation for 100 users that runs for 90 days. It's quick and easy to set up – you can be up and running in ten days.

We'll support you all the way

It's easy to work with us. Our specialists will work with you to make sure you get the right collaboration and voice features for your organisation. We'll also talk you through the different availability and disaster recovery options.



You get one account team supporting you throughout. And you'll get our award winning customer service.

Talk to your Account Manager to find out more or visit o2.co.uk/enterprise

What you get with Hosted Lync UC from O₂

A comprehensive collaboration and communications platform:

- Microsoft's market-leading Lync, for unified communications
- Flexible voice options, including a fully-featured IP-PBX
- Highly resilient with failover and disaster recovery options
- Implemented, hosted and managed by O₂
- A try before you buy option, with a low-cost 90 day pilot evaluation
- O₂ Managed Services and consultancy
- Single bill, managing all your costs from My O₂ Business